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**From:** Craig Bryant  
**Sent:** Tue 10/29/2013 1:46 PM  
**To:** Hospital OQR initiative discussions  
**Subject:** Educational Reviews for the Hospital Outpatient Quality Reporting Program for Q2, Q3, and Q4 2012

The purpose of this e-mail is to provide notification that the **Educational Reviews for Q2, Q3, and Q4 2012** have been completed. The CDAC completed validation for Q2, Q3, and Q4 of 2012 in a timely manner; however, the release of the validation results for each of these quarters was delayed due to technical difficulties in producing the Case Detail Reports. As a result, hospitals did not receive feedback on their validation scoring on a timely basis, nor did they have the opportunity to correct abstraction deficiencies. This situation created a potentially large volume of requests for educational reviews by the Hospital OQR Support Contractor (Hospital OQR SC).

The decision was made in collaboration with the Centers for Medicare & Medicaid Services (CMS) to employ a selection process to determine which records would undergo an educational review.

- The provider-level reliability rate was calculated for validation cases from Q2 2012 through Q4 2012, and providers with a reliability rate of less than 75 percent were identified.
- All records with at least one failed measure from the above identified providers were compiled.
- Five records were randomly and non-repeatedly (to ensure no records overlapped measure sets) selected for each of the six measure categories: Acute Myocardial Infarction (AMI), Chest Pain, Stroke, Surgery, ED-Throughput, and Pain Management.
- A stratified sample of thirty cases in total was identified for educational review.

Our intent in supplying these results to all hospitals, regardless of whether they are currently undergoing validation, is to educate them on abstraction trends and common errors. The attached report is being provided in an effort to improve chart abstraction and reduce mismatches in future validation; educational reviews have no impact on the facilities' validation scores.

**Please do not respond directly to this e-mail.** For further assistance regarding the information contained in this message, please contact the Hospital Outpatient Quality Reporting Program Support Contractor at 866-800-8756 or at <https://cms-ocsq.custhelp.com/>.

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